

Hanoi, date 30 month 07 year 2019

**THE IMPROVEMENT PLAN OF
TRAINING PROGRAMS AFTER EXTERNAL ASSESSMENT OF FPT
UNIVERSITY
PERIOD: 2019-2023**

Pursuant to the final report on the study program (Bachelor of Business Administration) by the ACBSP Baccalaureate/Graduate Degree Board of Commissioners, FPT University has made the improvement plan on upgrading training programs as the followings:

I. Purpose

- Implement continuous improvements in the Bachelor of Business Administration program based on ACBSP standards.
- Continuously improve the quality of the University's activities to meet the needs of learners and stakeholders.
- Build and develop a quality culture within the University in accordance with the requirements for quality assurance and accreditation as regulated by the Ministry of Education and Training (MOET).

II. Improvement contents

As the attached appendix.

III. Implementation

- Assigned functional departments are responsible for planning and implementing the improvements, urging and guiding the execution of improvement activities to ensure timely and quality completion; storing evidence; implementing post-improvement quality enhancement activities; and reporting results to the University Board of Management.
- The Quality Assurance Board acts as the focal point to monitor and supervise the implementation of the University's quality improvement activities; provide consultation upon request; compile evidence and documentation of quality improvement activities from various units; and report to the Board of Management.

Recipient:

- As above;



Nguyễn Khắc Thanh

APPENDIX 1
IMPROVEMENT PLAN AFTER EXTERNAL ASSESSMENT OF TRAINING PROGRAM
PERIOD TIME: 2019 - 2023
Bachelor Program of Business Administration

No.	Improvement actions	Time	P.I.C
1.	School guidelines for online mode of delivery should be included in the faculty handbook and student handbook	Spring 2020	Academic Affairs Faculty of Business
2.	Include the institution's strategic objectives in the faculty handbook to help new faculty quickly understand and align with the school's overall direction	2020	Academic Affairs Faculty of Business
3.	Lecturers need to participate more in research	2022-2023	Faculty of Business
4.	Track specific improvements implemented based on feedback in the last semester from various stakeholder groups	2022	Faculty of Business Quality Assurance Board
5.	The integration of strategic objectives, goals, and action should be enhanced to improve the overall effectiveness of the strategic planning process	2023	Faculty of Business Quality Assurance Board
6.	Update information on the website about graduation rate/job placement rate/OJT of students/alumni	Regularly	Faculty of Business Quality Assurance Board
7.	The Faculty of Business provides more explanation about its specific functions and duties to clarify its organizational chart.	2023	Faculty of Business
8.	There should be external assessment data for three consecutive periods for all identified student learning outcomes and uses the results to improve its educational processes in the interest of continuously improving student learning outcomes	2023	Faculty of Business