

Hanoi, date ³¹month ¹²year 2020

**THE IMPROVEMENT REPORT OF
TRAINING PROGRAMS AFTER EXTERNAL ASSESSMENT OF FPT UNIVERSITY
YEAR: 2020**

Implementing the improvement plan of academic programs dated month year 2019 signed by the Rector of FPTU University;

Pursuant to the self-assessment reports of Bachelor of Business Administration (BBA) and the external report of ACBSP Baccalaureate/Graduate Degree Board of Commissioners, FPT University has carried out the improvement activities on upgrading academic programs.

No.	Improvement actions	Completion Time	Results	P.I.C	Evidence
1.	School guidelines for online mode of delivery should be included in the faculty handbook and student handbook	Spring 2020	School guidelines for online mode of delivery had been added in the faculty handbook and student handbook (technical requirements, advice on specific challenges to students in online programs, etc.,)	Academic Affairs Faculty of Business	- Faculty handbook - Student handbook
2.	Include the institution's strategic objectives in the	2020	In addition to the Employee Handbook and the current	Academic Affairs	

No.	Improvement actions	Completion Time	Results	P.I.C	Evidence
	faculty handbook to help new faculty quickly understand and align with the school's overall direction		Faculty Handbook, based on the feedback of the ACBSP site-visit team, Faculty of Business (FOB) is currently updating the Faculty Handbook to include the additional information as follows: FPTU and FOB's strategies, objectives, KPIs and action plans	Faculty of Business	- Employee handbook - Faculty handbook

Recipient:

- As above;

REPORTER



Do Thi Minh Thuy