

**THE IMPROVEMENT PLAN OF
MASTER PROGRAM OF BUSINESS ADMINISTRATION AFTER
EXTERNAL ASSESSMENT OF FPT UNIVERSITY
PERIOD: 2025 - 2027**

Pursuant to the Accreditation Decision Letter on the study program (Master of Business Administration) by the ACBSP Baccalaureate/Graduate Degree Board of Commissioners, FPT University has made the improvement plan on upgrading training programs as follows:

I. Purpose

- Implement continuous improvements in the Master of Business Administration program based on ACBSP Standards
- Continuously improve the quality of the School's activities to meet the needs of stakeholders and learners
- Build and develop a quality culture within the School in accordance with the requirements for quality assurance and accreditation as regulated by the Ministry of Education and Training (MOET)

II. Improvement contents

As the attached appendix

III. Implementation

Assigned functional departments are responsible for planning and implementing the improvements, guiding the execution of improvement activities to ensure timely and quality completion; implementing post-improvement quality enhancement activities; and reporting results to the Board of Management (BoM).

Recipient:
- As above;

Dean

IMPROVEMENT PLAN AFTER EXTERNAL ASSESSMENT OF TRAINING PROGRAM

PERIOD: 2025-2027

Master Program of Business Administration

No.	Improvement actions	Time	P.I.C
1.	Standardize and align FSB's performance metrics in a more structured and consistent format	Since 2026	BoM QA Dept
2.	Track specific improvements implemented based on assessment data and feedback from various stakeholder groups	Since Q3/2025	Research and Development Dept Academic Affairs
3.	Enhance the procedure by detailing the steps to identify and address stakeholder needs (alumni, employers)	Regularly since 2026	Research and Development Dept Public relations Dept
4.	There should be external assessment data for three consecutive periods for all identified student learning outcomes and uses the results to improve its educational processes in the interest of continuously improving student learning outcomes	2026	Research and Development Dept Academic Board