

Hanoi, date 31 month 01 year 2024

**THE IMPROVEMENT PLAN OF
TRAINING PROGRAMS AFTER EXTERNAL ASSESSMENT
OF FPT UNIVERSITY
PERIOD TIME: 2024 – 2028**

Pursuant to the final report on the study program (Bachelor of Information Technology) by the AQAS Standing Commission, FPT University has made the improvement plan on upgrading training programs as the followings:

I. Purpose

- Continuously improve the quality of the University's activities to meet the needs of learners, stakeholders as well as requirements of AQAS standards.
- Build and develop a quality culture within the University in accordance with the requirements for quality assurance and accreditation as regulated by the Ministry of Education and Training (MOET).

II. Improvement contents

As the attached appendix.

III. Implementation

- Assigned functional departments are responsible for planning and implementing the improvements, urging and guiding the execution of improvement activities to ensure timely and quality completion; storing evidence; implementing post-improvement quality enhancement activities; and reporting results to the University Board of Management.
- The Quality Assurance Board acts as the focal point to monitor and supervise the implementation of the University's quality improvement activities; provide consultation upon request; compile evidence and documentation of quality improvement activities from various units; and report to the Board of Management.

Recipient:

- As above;



Dr. Nguyễn Kim Anh

APPENDIX
IMPROVEMENT PLAN AFTER EXTERNAL ASSESSMENT OF TRAINING PROGRAM
PERIOD TIME: 2024 – 2028
Bachelor Program of Information Technology

No	Improvement actions	Time	P.I.C
1.	Update and clarify individualized evaluation process for the final project/thesis to demonstrate the individual achievement of competences on the Bachelor's level.	2024 onwards	Development Division for Higher Education Programs (D2HEP) Quality Assurance Board (QAB)
2.	- Adjust and update regulations (academic and final exam regulations) to compensate for possible disadvantages of students in exams. - Formalized structures that students with disabilities and chronic illnesses can contact to get special support and advice. - Public information on support so that students can be accessible and transparently communicated to students.	2024 onwards	QAB Academic Affairs Board
3.	Ensure a staff development plan that focuses on: - The research qualities on the professorial level of new teaching staff; - Supporting to reach professorial level for teaching and research for the current teaching staff. - Providing sufficient time and resources for research activities of the teaching staff and for opportunities to enhance their didactical skills and research skills.	2024 onwards	Human Resource Board
4.	Add more combos: business fundamentals (such as accounting, supply chain management, logistics) as well as advanced statistical methods (inductive statistics) to the AI specialisation within the study programme.	2024 onwards	D2HEP



No	Improvement actions	Time	P.I.C
5.	Revise and add content and courses to enhance students' technical knowledge, individual research skills, and overall competence.	2024 onwards	D2HEP
6.	Evaluate the Coursera courses and add more advanced or more practical courses by employing more qualified teaching staff or by involving external teaching staff from the industry.	2024 onwards	D2HEP
7.	Improve the international exchange activities especially the provision of funding for outgoing students and collaborations with foreign universities.	2024 onwards	International Collaboration & Personal Development Programs Department (IC-PDP)
8.	Review and adjust quality assurance procedures to define a complete lifecycle of the quality assessments including communication and consequences of the results.	2025	QAB
9.	Continuously provide individualized support and personalized study plans in various forms.	2024 onwards	Related divisions
10.	Provide permission for students to be able to access scientific databases and e-libraries directly.	2024 onwards	Library
11.	Update the website's content in English language similar to the Vietnamese content.	Regularly	QAB

